



### Limitations of Warranty

PVC Distributors LLC (aka Flexpvc.com, PVCFittings.com & PVCPipe.com, hereafter "PVC Distributors") disclaims all warranties other than the manufacturers limited warranties on the products we sell. On the items that PVC Distributors manufacturers, all items are excluded from warranties altogether because they are custom, experimental, "one off," & prototype items. PVC Distributors will work with our customers to resolve any problems to the best of our abilities, but we give notice that only the manufacturers limited warranty will apply & PVC Distributors assumes no risk for the products we sell.

In addition, many of the items PVC Distributors sells could be used in applications other than what they are engineered & designed for. In all cases PVC Distributors & the manufacturers of items expressly denies any warranties & merchantability claims for products used in ways inconsistent with their design. All PVC fittings & pipe should never be used with compressed gases of any type at any time. The only time pvc pipe & fittings may be used safely with compressed gases is when they are fully enclosed in a metallic structure or housing of sufficient strength to contain the pieces in case of failure.

The purchaser of all items assumes FULL RESPONSIBILITY for all uses for the products they buy from PVC Distributors. In specific where pvc fittings and/or pipe is used to build structures that people or pets may occupy, it is the responsibility of the builder of these structures to design, engineer & implement them in a way that is not a hazard to the occupants. PVC Distributors expressly rejects responsibility for the design, engineering & implementation of these uses. Providing technical help, plans, pictures or instructions for such structures in no way implies any warranty or safety of said structures or uses.

If you do not accept these limitations, please immediately box up the items you purchased & return them for refund (less 10% & shipping costs) to the address on the other side of this document.

To Summarize: If you are using the products as they were designed & follow the rules & conventions of the plumbing industry, you should be fine, but if you go outside the design limits, conventions & trade practices, you are on your own.

Please see the general rules for returns & exchanges on the other side of this document.

Thank you,

PVC Distributors LLC

Latest Revision: 09-14-16, Previous Revision: 10-25-12

PVC Distributors Returns & Exchanges Information

All sales over \$1000 are final and are not returnable.

All orders over 90 days old final and are not returnable.

All cut to length items (pipe, hose, tubing, or flexible pvc pipe) are final and not returnable.

All fabricated parts sales are final and non-returnable.

There are no returns or exchanges for items that have been used or items that have weathered. If you return items that have been used or weathered or are not on pristine condition, we will not give a refund for those items & we will dispose of the items as we see fit.

These policies are all disclosed & explained on our website at <http://returns.flexpvc.com> & <http://terms.flexpvc.com>

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**EXCHANGES:**

The best way to do an exchange is to put in a new order for the new parts. In the notes/comments box on the check out page, enter something like "this order is to replace..." and then put the original order number there. Return the parts you don't want. Your RGA is your original invoice number. On the box, put the RGA & put a note in the box that says "These items exchanged for items on invoice no. xxxx" and put the NEW invoice number. We will reduce the restocking charge from 33% to 10%. There are some exceptions to this rule. If the new order is substantially less than the original order, we may use a restocking fee between 10% & 33%.

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**RETURNS:**

Your RGA/RMA is your original invoice no. Please be sure to put it on the box & on a note inside the box as well. There is a 33% restocking charge for all non-defective returns & we can't refund shipping. Returns without an RGA/RMA number and/or returns sent to the wrong warehouse will be assessed a 50% restocking fee.

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**SEND TO:**

PVC Distributors  
1970 N Leslie St  
#632  
Pahrump, NV 89060

Be sure to put the RGA in big letters on the outside of the box & insure the package for to cover the cost of the items.

Please see the other side of this document for our limitations on warranty.

Thank you,

PVC Distributors LLC  
Latest Revision: 01/19/17, Previous Revisions: 09-14-16, 10-25-12